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CENTRAL FAX CENTER**Appl. No. 09/878,630
Amndt. Dated June 30, 2004
Reply to Office Action of April 9, 2004

JUN 30 2004

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**OFFICIAL**

APPLICANT: Robert E. Tolbert II)
SERIAL NO.: 09/878,630) ART UNIT
FILED: June 11, 2001) 2643
FOR: VIRTUAL TECHNICIAN FOR) EXAMINER:
PROVIDING TECHNICAL SUPPORT) Barnie,
FOR MANIPULATION OF) Rexford N
RADIOTELEPHONES)

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AMENDMENT

Applicant respectfully requests entry of the following amendments and remarks contained herein in response to the Office Action mailed April 9, 2004. Applicant respectfully submits that the amendments and remarks contained herein place the instant application in condition for allowance.